According to the Turkish Directorate General of Migration Management, there are currently over 3.6 million Syrians Under Temporary Protection in Turkey who fled as a result of the ongoing conflict. Since March 2012, IOM Turkey has been part of a coordinated effort of UN Agencies, NGOs and government partners, providing humanitarian assistance including basic health and social services to help migrants, refugees and the host community live a better and more stable life. Through strong partnerships with municipalities across 17 provinces, IOM’s initiatives are fostering greater social cohesion among migrants, refugees and host communities. Through these efforts, IOM is actively developing the capacity of government partners to create sustainable solutions for managing migration in Turkey.

**Refugee Response Operations**

**Country Office**

**Turkey**

**1,489,310 Beneficiaries Assisted in Total Since the Operations Began**

**Beneficiaries This Quarter:**

- **GAZİANTEP SUB-OFFICE:** 25,031
- **HATAY SUB-OFFICE:** 14,606
- **ŞANLIURFA SUB-OFFICE:** 9,946

**Beneficiaries This Quarter:**

- **Protection:** 72,439
- **Basic Needs & Essential Services:** 29,835
- **Education:** 10,040
- **Livelhoods:** 608

**Region:**

- **Mediterranean Sea**
- **Black Sea**

**Provinces:**

- **17 Provinces**

**Partners:**

- **6 Partners**

**Data Sources:**

- IOM Turkey
- UNHCR
HIGHLIGHTS

ŞANLIURFA METROPOLITAN MUNICIPALITY MIGRANT INFORMATION & COORDINATION CENTRE

• The centre has served 12,074 migrants since operations began through legal counsel, social services, vocational guidance, education and psychosocial support.
• Events are also supported in a network of municipal centres in Şanlıurfa, which include Turkish language courses and special events to bring the community together, like the day-long event at Harrani Municipal Youth Centre to celebrate International Migrants Day.

ADANA METROPOLITAN MUNICIPALITY MIGRANT INFORMATION & COORDINATION CENTRE

• Since opening in November, the Adana Centre has offered 1,281 different services to 1,079 beneficiaries.
• So far, the Centre has assisted predominantly Syrians under Temporary Protection (670), followed by Iraqis under International Protection (170), 91 Turkish citizens and 148 in various application processes with the Provincial Directorate of Migration Management.

GAZİANTEP METROPOLITAN MUNICIPALITY ‘ENSAR’ CENTRE

• 21,528 people benefitted from education courses, social cohesion activities and have attended art and sports courses since IOM began working with the centre.
• Ensar Community Centre held one of twenty events in Turkey for the Global Migration Film Festival, attended by over 150 Syrian and Turkish women and children, including a screening of three short films and a discussion on the theme of migration. (Link)

SCHOOL TRANSPORTATION

• Up to 9,400 students have used school transportation services offered by IOM in Adana, Mersin, Sakarya and Yalova each month since November, connecting people with 82 schools and running 525 buses.

COMMUNITY STABILIZATION AND SHELTER

• Coordinating across all Refugee Response teams, IOM responded to flash floods in Adana that caused major damage to the poorest neighbourhoods in the city with a high migrant presence.
• A total of 6,512 individuals have benefitted from shelter rehabilitation and a further 24,269 people from community stabilization projects since operations began in 2016.
• Initiative to rehabilitate and reopen six schools in the southeast of Turkey for Syrian and Turkish students.

LIVELIHOODS

• Over 40,800 beneficiaries have been served by the livelihoods team since operations began, including grants to get businesses off the ground, job placement programmes, entrepreneurial loans and training workshops.
• Raad the hairdresser began with one chair, now he employs eight people and has plans to grow. (Link)

PROTECTION

• 423 cases, supporting 428 individuals were taken on since November 2018 to support with complex and exceptional circumstances. Medical assistance was the most common need referred, making up 75% of the caseload.
• IOM’s mobile psychosocial support (PSS) teams covered 12,805 people since November through PSS sessions, information and cohesion events.
• MPSS Circus Extravaganza for 1,300 hosted by MPSS in Urfa

BASIC NEEDS: WINTERIZATION

• During the cold winter months, the winterization team continues to support the most vulnerable families in Gaziantep and Hatay with pre-charged cards, used to buy necessities as selected by families themselves. Items include clothes, shoes, mattresses, blankets and stoves and coal, wood and electrical heating devices.
• Made up of both Syrian and Turkish families, the team supported 30,317 individuals from November 2018 to January 2019.

HUMAN INTEREST STORY

Muhammed left Syria and came to Turkey with his family of seven over a year ago and lives in a camp in eastern Turkey. His eyesight is severely impaired and he has been coping without glasses for a long time.

The IOM-supported Şanlıurfa Metropolitan Municipality Migrant Information and Coordination Centre works to provide tailored advice and assistance to families like Muhammed’s, referring the family to the Case Management team who took Muhammed to get the treatment he needed.