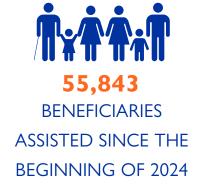
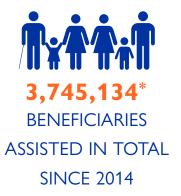
## REFUGEE RESPONSE OPERATIONS

JANUARY – MARCH 2024





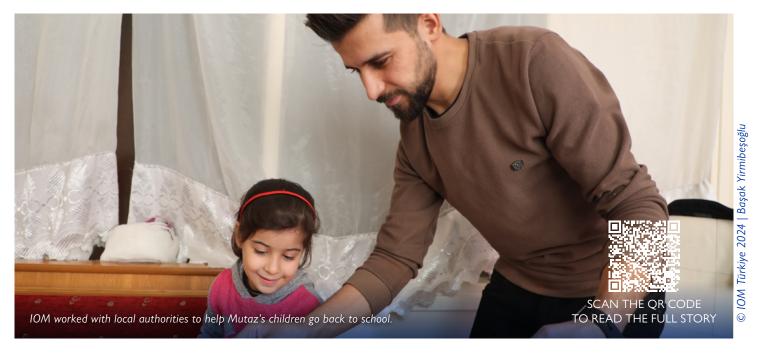




\*This number includes host community members as well as beneficiaries who have received multiple services over the years from IOM, and approximately 40% are non-unique beneficiaries

## **SUMMARY**

IOM remains committed to providing essential support to migrant, refugee and host communities, in particular those affected by the 2023 earthquakes. Continued support includes rental assistance, provision of non-food items, cash grants, and vocational training. One-time multipurpose cash assistance empowers vulnerable families to address their needs in the way they deem fit. IOM also implements community stabilization projects to foster innovation and social cohesion in communities.







## PROTECTION SERVICES: MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT, EMERGENCY CASE MANAGEMENT, EDUCATION

IOM's Psychosocial Mobile Teams (PMT) continued to provide psychosocial support through community-based programs aimed at enhancing individual and community resilience and psychosocial well-being. PMT activities reached 1,906 individuals during the quarter. In Istanbul, special emphasis was placed on activities to support youth to develop skills to access the labor market and integrate better in the community. In March, IOM conducted awareness raising sessions on women's rights, recreational and social cohesion activities in Adana, Gaziantep, Istanbul, Izmir and Kahramanmaraş to celebrate International Women's Day. During Ramadan, iftar events were organized to bring together migrants, refugees and host communities to enhance social cohesion.

Through case management support, 111 individuals, including at-risk children and adults (LGBTQI+, women and men), benefitted from direct protection assistance, counselling, legal information, accompaniment to hospitals and government institutions, internal and external referrals. IOM further assisted with accommodation, medical needs, legal documentation, and transportation to address critical protection risks and increase access to services.

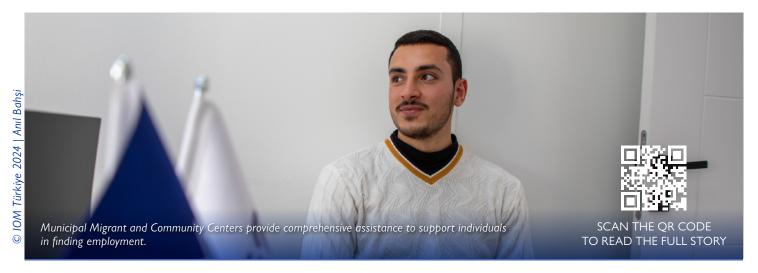
During this quarter 3,903 students were supported with daily school transportation in Adana, Mersin, Siirt and Yalova. IOM supported 92 children with disabilities to address their specific education needs through individual and group sessions in Adana, Gaziantep, Izmir and Kilis. 386 individuals participated in Turkish language courses and social activities in Istanbul, fostering integration and social cohesion. IOM supported Provincial Directorates of National Education to reach 22,529 students and school personnel in Adana, Hatay, Kahramanmaraş and Kilis with information sessions on a variety of topics, including prevention of peer bullying and substance abuse, positive communication, stress management, special education needs, aimed at strengthening resilience and promoting social cohesion in school environments.



## MUNICIPAL MIGRANT AND COMMUNITY CENTRES

The Municipal Migrant and Community Centres (MMCCs) in Adana, Ankara, Gaziantep, Kilis, Mersin and Şanlıurfa continued to provide individual case management support along with counselling on employment, education, social services, psychosocial support, health, and legal protection. Over 12,696 individuals benefitted from diverse activities and assistance provided.

A key highlight in March was the commemoration of International Women's Day through information sessions to raise awareness on women's rights and empowerment. A series of socio-cultural events focusing on women empowerment were organized, bringing together women from different communities. Furthermore, MMCCs in Adana, Kilis, Mersin and Şanlıurfa collaborated with municipalities to organize Iftar events, aimed at enhancing social cohesion and solidarity among migrants, refugees and host communities.





# SHELTER AND NON-FOOD ITEMS (NFIs) SUPPORT

IOM collaborated closely with local authorities to ensure the ongoing delivery of essential support, with a particular emphasis on shelter and the provision of NFIs. Nationwide, IOM extended rental assistance to 264 households affected by the earthquakes. Additionally, 2,000 heaters were distributed in primarily earthquake-affected provinces, such as Adiyaman, Hatay and Kahramanmaraş. Clothing items were supplied to temporary accommodation centers in Adiyaman, Gaziantep, Hatay, Kahramanmaraş and Malatya.







IOM delivered multi-purpose cash assistance to 2,350 individuals in 349 vulnerable households. The value of one-off MPCA assistance is based on the Cash Working Group's recommendation, and the amount was tailored to cover a family's food and consumable needs for a month.

## EARLY RECOVERY AND LIVELIHOODS

IOM supported 276 individuals across Adiyaman, Hatay, Izmir and Kahramanmaraş through cash grants and business development training, aimed at fostering income generation. Additionally, 119 individuals participated in value chain matchmaking events held in Adana and Gaziantep, while 70 individuals in Adana and Izmir received vocational training to enhance their capacities and skills.



🖸 IOM Türkiye 2024 | Başak Yirmibeşoğlu

## COMMUNITY STABILIZATION

IOM contributed to promoting innovation and social cohesion through community stabilization projects — including the Yamactepe Science Camp and Orphanage Building in Gaziantep, which benefitted over 1,000 individuals. Additionally, support was provided to the Wheelchair Maintenance Repair Workshop in Izmir, benefiting 500 individuals. These initiatives provided of equipment and furniture, benefiting migrant, refugee and host communities.



## GEOGRAPHIC COVERAGE OF IOM TÜRKİYE REFUGEE AND EARTHQUAKE RESPONSE ACTIVITIES OVER THE PAST QUARTER

**?** 16 PROVINCES



55,843 BENEFICIARIES





### 42,933 👬 **PROTECTION**

- Case management
- · Legal assistance
- Mobile outreach
- Psychosocial support
- Social support services



#### 239 **EARLY RECOVERY AND LIVELIHOODS**

Small Business Support (Cash Grant), Small Business Support (BDS Training).



#### 13.218 🛉 **BASIC NEEDS**

- Cash Assistance
- •In-kind Distribution
- Support to Municipal Institutions
- •Shelter Rehabilitation
- •WASH Services



### 3.995 \*\* **EDUCATION**

- •Non-formal Education
- Language Courses
- School Transportation



## **MULTI-PURPOSE CASH ASSITANCE (MPCA)**

Multi purpose cash assistance -Cash Support-Debit cards



### 11.094 SHELTER/NFI

Clothing Items, Electric Heaters, Rental Assistance.

**DONORS** 











